

VISITATION GUIDELINES

Visitation is allowed to any and all who wish to visit, as long as infection control practices are strictly adhered to.

Below are highlights of the CMS guidance:

- **Visiting hours** are Monday-Sunday, 8a.m.-8p.m.
- **Every visitor MUST** check in via Kiosk under their created profile. Visitor badges are no longer required, so a badge will not be dispensed from the Kiosk. For assistance, please see the Receptionist.
- Masks are not mandatory as a general rule. **However, if a staff or resident has tested positive**, the the staff, residents & visitors of the neighborhood (of which the positive case occurred) will be required to wear a mask for 14 days following the date of the positive test result.
- **If you travel between various neighborhoods & one neighborhood has positive case(s)** - you must wear a mask throughout the day to prevent carrying the virus to other neighborhoods or Subacute.
- **If you are unsure about the mask requirement for a specific neighborhood**, we will post a sign at each entrance indicating the neighborhood that has a positive COVID case, for which a mask must be worn.
- Please practice good **hand hygiene** during your visits.
- **Social distancing** should be maintained during visitation. We encourage visiting in resident rooms. Please refrain from visiting in lounges or common areas.
- **If a visitor (adult or child) has COVID-19** or has been recently & knowingly exposed, we ask that you refrain from visiting for approximately 10 days after exposure.
- **If a resident is in isolation** due to COVID exposure, please see the nurse on your loved ones neighborhood to obtain appropriate PPE.

**QUESTIONS? CALL SANDY AT 518-563-5440, EXT. 276 OR EMAIL
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