January 10, 2021

Dear Meadowbrook Families,

As of January 9, four residents tested positive for COVID-19, for a total of 32 residents. Residents are being cared for in a separate, distinct COVID-Care unit. Specially trained staff designated ONLY for these individuals will provide care for 14 days or until the patient has been deemed non-contagious. We are working closely with the New York State Department of Health (NYSDOH) and complying with all CDC guidelines.

Please Note: For further assurance and protection, we continue to regularly test all residents, patients and staff. **We will contact you if your loved one is suspected or diagnosed with COVID-19.**

The safety and well-being of our residents, patients and staff is our top priority. We are doing what we can to limit the spread of COVID-19 within Meadowbrook Healthcare, including staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps under current circumstances. On an ongoing basis, we are adhering to guidelines from the local and state health departments and strictly enforcing:

- Enhanced infection control precautions (masks, handwashing)
- Screening residents, patients, staff and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities
- Practicing social distancing whenever possible

Due to the government privacy requirements, we cannot divulge specific information about the individual who has confirmed COVID-19. Our residents, family members and staff have been informed that there is a confirmed positive case.

During these uncertain times, family members are encouraged to connect with their loved ones through video chat, calling, texting or on social media; for more information contact Director of Activities (kparker@meadowbrookhealth.com). We need your help battling COVID-19. Please visit the CDC website (www.cdc.gov/coronavirus) to learn how you can help prevent the spread in our community, since continued spread in the larger community increases the chance the virus will work its way into our building. This is a difficult time for everyone. We will continue to provide you with updates. Please call us at (518) 563-5440, email us at sgeddes@meadowbrookhealth.com or visit our website at https://meadowbrookhealth.com for updates.

Sincerely,
Paul Richards, CEO/Administrator